Information Management: Records Management

Office Symbols

UNCLASSIFIED
SUMMARY of CHANGE

AR 25-59
Office Symbols

This is a major revision, dated 29 October 2014--

- Adds Construction of a Headquarters, Department of the Army office symbol and its staff support agency or field operating agency (fig 1).
- Adds Proper Construction Method (table 1).
- Adds an example of constructing a command (two letter designator) office symbol (table 3).
- Adds an example of constructing a command (four letter designator) office symbol (table 4).
- Adds internal control evaluation (app B).
Office Symbols

By Order of the Secretary of the Army:

RAYMOND T. ODIERNO
General, United States Army
Chief of Staff

Official:

GERALD B. O’KEEFE
Administrative Assistant to the
Secretary of the Army

History. This publication is a major revision.

Summary. This regulation prescribes policies, procedures, and responsibilities for the management and construction of office symbols.

Applicability. This regulation applies to the Active Army, the Army National Guard/Army National Guard of the United States, and the U.S. Army Reserve, unless otherwise stated.

Proponent and exception authority. The proponent of this regulation is the Administrative Assistant to the Secretary of the Army. The Administrative Assistant to the Secretary of the Army has the authority to approve exceptions or waivers to this regulation that are consistent with controlling law and regulations. The Administrative Assistant to the Secretary of the Army may delegate the approval authority, in writing, to a division chief within the proponent agency or its direct reporting unit or field operating agency, in the grade of colonel or the civilian equivalent. Activities may request a waiver to this regulation by providing justification that includes a full analysis of the expected benefits and must include formal review by the activity’s senior legal officer. All waiver requests will be endorsed by the commander or senior leader of the requesting activity and forwarded through their high headquarters to the policy proponent. Refer to AR 25–30 for specific guidance.

Army internal control process. This regulation contains internal control provisions in accordance with AR 11–2 and identifies key internal controls that must be evaluated (see appendix B).

Supplementation. Supplementation of this regulation and establishment of command and local forms are prohibited without prior approval from the Administrative Assistant to the Secretary of the Army, 105 Army Pentagon, Washington DC 20310–0105.

Suggested improvements. Users are invited to send comments and suggested improvements on DA Form 2028 (Recommended Changes to Publications and Blank forms) directly to the Records Management and Declassification Agency (AAHS–RDR–C), 7701 Telegraph Road, Room 102, Alexandria, VA 22315–3860.

Distribution. This publication is available in electronic media only and is intended for command levels A, B, C, D, and E for the Active Army, the Army National Guard/Army National Guard of the United States, and the United States Army Reserve.

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Glossary
1. Purpose
This regulation prescribes policies for the construction, approval, and use of office symbols throughout Department of the Army (DA) and prescribes the Army Addresses and Office Symbols online database (AAO) as the official Web site for office symbols. This database is available at https://www.rmda.army.mil/AAO/Welcome.aspx.

2. References
Required and related publications and prescribed and referenced forms are listed in appendix A.

3. Explanation of abbreviations and terms
Abbreviations and terms used in this regulation are explained in the glossary.

4. Responsibilities
The Administrative Assistant to the Secretary of the Army (AASA) will prescribe the policy for the use and construction of office symbols.

   a. The AASA will ensure the Director, Records Management and Declassification Agency (RMDA) will—
      (1) Manage the office symbol program for DA.
      (2) Approve office symbols for the Army Secretariat, Army Staff (ARSTAF), and their associated staff support agencies (SSAs) and field operating agencies (FOAs), and Army commands (ACOMs), Army service component commands (ASCCs), and direct reporting units (DRUs).
      (3) Review, approve, and/or disapprove requests for new or modified office symbols.
      (4) Maintain the Army’s official Web site for office symbols.

   b. The AASA will ensure the Director, Headquarters, Department of the Army (HQDA) Resource Services—Washington (RS–W) will review, analyze, and amend, as necessary, proposed office symbols for the Army Secretariat, ARSTAF, and their associated SSAs and FOAs to ensure compliance with the HQDA table of distribution and allowances. Upon completion of this review, RS–W will forward office symbols to RMDA for approval.

5. Program roles
   a. Records administrators (RAs) will assist in the development of office symbols for their command headquarters and forward to RMDA for approval. RAs will approve office symbols for their installations, subordinate activities, and units.
   b. Records managers (RMs) (below the RA level) will assist in the development of office symbols for the Secretariat, ARSTAF, ACOMs, ASCCs, DRUs, installations, subordinate activities, and units and submit to their command RA for approval. RAs and RMs at their respective command level will ensure approved office symbols are current and added to the AAO database.
   c. Office symbols for the Army Secretariat, ARSTAF, and their associated SSAs and FOAs will be submitted through RS–W (AARP–RSW–FMD), 9301 Chapek Road, Building 1458, Fort Belvoir, VA 22060–5527, for review prior to forwarding to RMDA for approval.
   d. Changes to office symbols will be kept to a minimum. Office symbols will be deactivated or modified when—
      (1) New organizational elements are created.
      (2) Existing organizational elements are terminated.
      (3) Organizational elements are divided or merged.
      (4) Major organizational names change.

6. Use of office symbols
Office symbols are used to—
   a. Identify the originators of correspondence and electronically transmitted messages within the DA.
   b. Denote the placement of an organization within the Army structure for historical and records purposes.

7. Construction of Headquarters, Department of the Army office symbols
   a. HQDA office symbols will contain no more than nine letters. Hyphens are placed between the fourth and fifth and the seventh and eighth letters (for example, XXX–XXX–XX) (see tables 1 and 2).
   b. Characters other than letters of the alphabet will not be used in office symbols.
   c. Office symbols are constructed as discussed in paragraphs 7c(1) through 7c(10).
      (1) The first two letters of an HQDA office symbol indicate the organization’s primary command. “SA” is reserved for the Office of the Secretary of the Army (OSA) or an OSA activity, and “DA” is reserved for ARSTAF elements.
      (2) The third and fourth letters of the symbol represent a principal official in the OSA (or OSA activity), an ARSTAF agency, or a SSA, or FOA, or DRU (for example; SAAA; “AA” represents Administrative Assistant; DAPE; “PE” represents personnel; and in Dalo, “LO” represents logistics). The first two letters of office symbols for HQDA
SSAs and FOAs will begin with the third and fourth letters representing their parent staff agency (for example, “AAHS,” “PEXX,” or “LOXX”). See figure 1.

(3) The fifth and sixth letters represent a directorate, a comparable element, or the next organizational element below agency level. The fifth and sixth letters can also represent a certain official in the immediate office of the agency head (for example, XXXX–XO).

(4) The seventh letter represents a staff division, a comparable element, or the next lower organizational element.

(5) The eighth letter represents a staff branch, comparable element, or the next lower organizational element if there is no branch or comparable organizational element. The ninth letter represents a section, group, team, or an individual action officer.

(6) The letter “Z” is used in the fifth or seventh position only for the immediate office of the head of an agency, the director of a directorate, or the commander of a FOA or SSA. The letter “Z” is normally used with letters “A” through “W” to represent the officials (such as, deputies and assistant deputies) in the immediate office of the activity head. (XXXX–ZB or XXXX–PEZ).

(7) The letter “X” is used in the sixth or eighth position only for the executive, executive officer, or executive assistant of the agency or activity (XXXX–ZX or XXXX–PEZ–X).

(8) Table 1 shows the proper construction method for office symbols.

(9) Table 2 shows the construction of an HQDA and HQDA SSA and FOA office symbol.

(10) Table 5 is a listing of commonly used letter designators.

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![Figure 1. Construction of a Headquarters, Department of the Army office symbol and its staff support agency or field operating agency](image)

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<table>
<thead>
<tr>
<th>Table 1</th>
<th>Proper construction method</th>
</tr>
</thead>
<tbody>
<tr>
<td>XXXX–XX</td>
<td>STOP HERE for directorate level office symbols. There is NO dash after the sixth character</td>
</tr>
<tr>
<td>XXXX–XXX</td>
<td>STOP HERE for division level office symbols - if there are no branches – there is no dash after the seventh character</td>
</tr>
<tr>
<td>XXXX–XXX–X</td>
<td>Branch level</td>
</tr>
<tr>
<td>XXXX–XXX–XX</td>
<td>Branch and/or section level</td>
</tr>
<tr>
<td>XXXX–XXX–XXX</td>
<td>Branch and/or section level</td>
</tr>
</tbody>
</table>
8. Construction of Army command, Army service component command, direct reporting unit, installation, subordinate, and unit office symbols
   a. RMDA assigns up to the first four letters as command designators.
   b. Characters other than letters of the alphabet will not be used.
   c. ACOM, ASCC, and DRU headquarters’ office symbols will contain no more than nine letters. Subordinate installations and activities will contain no more than 10 letters. 
      (1) Place hyphens between the fourth and fifth and the seventh and eighth letters. 
      (2) The third and fourth letters represent the command group and special staff offices. 
      (3) The fifth and sixth letters represent a directorate level, a comparable element, or next organizational element below the command group. 
      (4) The seventh letter represents a division, comparable element, or next lower organizational element. 
      (5) The eighth and ninth letter represents a branch, comparable element, or next lower organizational element. The tenth letter represents a section, group, or team. 
      (6) Use the letter “Z” as the fifth letter for the immediate office of the general, agency, or special staff offices. Use the letter “Z” with the letters A–W to represent officials in the office. 
      (7) Use the letter “X” as the sixth letter for the executive office of the general or special staff offices. 
      (8) See table 1 for the proper construction method. 
      (9) Tables 3 and 4 show the construction of command level office symbols. 
      (10) Table 5 is a listing of commonly used letter designators. 
Table 3  
Example of constructing a command (two letter designator) office symbol  
<table>
<thead>
<tr>
<th>ACOM</th>
<th>Agency</th>
<th>Directorate</th>
<th>Division</th>
<th>Branch</th>
<th>Office symbols</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. Army Training and</td>
<td>Deputy Chief of Staff, G–8 (DCS, G–8)</td>
<td>DCS, G–8 Executive Officer</td>
<td>DCS, G–8</td>
<td>Administrative Office</td>
<td></td>
</tr>
<tr>
<td>and Doctrine Command -</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ATRM</td>
</tr>
<tr>
<td>AT</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ATRM–ZX</td>
</tr>
<tr>
<td>RM</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ATRM–ZXA</td>
</tr>
</tbody>
</table>

Table 4  
Example of constructing a command (four letter designator) office symbol  
<table>
<thead>
<tr>
<th>ASCC</th>
<th>Agency</th>
<th>Directorate</th>
<th>Division</th>
<th>Branch</th>
<th>Office symbols</th>
</tr>
</thead>
<tbody>
<tr>
<td>Army South</td>
<td>Operational Sustainment, DCS, G–1</td>
<td>Reserve Affairs Division</td>
<td></td>
<td>ARSO</td>
<td></td>
</tr>
<tr>
<td>(ARSO)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ARSO–HR</td>
</tr>
<tr>
<td>HR</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ARSO–HRR</td>
</tr>
<tr>
<td>–R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Use of office symbols in records management

a. Mail and correspondence. Office symbols can be placed in parentheses after the office name when addressing correspondence and/or official mail. Correspondence procedures are prescribed by AR 25–50. For correspondence and mail within DA—

(1) Mail. The first line of an official mailing address will be the name of the office that is to receive the item. Office symbols can be placed in parentheses after the office name (for example, Records Management Division (AAHS–RDR) (see AR 25–50).

(2) Correspondence. Office symbols are used to identify the office that prepared a memorandum for signature.

b. Recordkeeping. Office symbols are used to create office record lists in the Army Records Information Management System.

Table 5  
Commonly used letter designators  
<table>
<thead>
<tr>
<th>Office or position</th>
<th>Letter designator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commanding General</td>
<td>XXCG–</td>
</tr>
<tr>
<td>Deputy Commander,</td>
<td>XXDC–</td>
</tr>
<tr>
<td>Deputy Commanding General</td>
<td></td>
</tr>
<tr>
<td>Command Sergeant Major</td>
<td>XXCM–</td>
</tr>
<tr>
<td>Sergeant Major</td>
<td>XXSM–</td>
</tr>
<tr>
<td>Chief of Staff</td>
<td>XXCS–</td>
</tr>
<tr>
<td>Secretary of the</td>
<td>XXSG–</td>
</tr>
<tr>
<td>General Staff</td>
<td></td>
</tr>
<tr>
<td>Public Affairs</td>
<td>XXPA–</td>
</tr>
<tr>
<td>Inspector General</td>
<td>XXIG–</td>
</tr>
<tr>
<td>Chaplain</td>
<td>XXCH–</td>
</tr>
<tr>
<td>Judge Advocate</td>
<td>XXJA–</td>
</tr>
<tr>
<td>Military History</td>
<td>XXMH–</td>
</tr>
<tr>
<td>Provost Marshal</td>
<td>XXPM–</td>
</tr>
<tr>
<td>Surgeon</td>
<td>XXMD–</td>
</tr>
<tr>
<td>Adjutant General</td>
<td>XXAG–</td>
</tr>
<tr>
<td>Deputy Chief of Staff, G–</td>
<td>XXPE– (or XXHR)</td>
</tr>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Deputy Chief of Staff, G–</td>
<td>XXIN–</td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>

4  
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<table>
<thead>
<tr>
<th>Position</th>
<th>Designator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deputy Chief of Staff, G–3/5/7</td>
<td>XXOP–</td>
</tr>
<tr>
<td>Deputy Chief of Staff, G–4</td>
<td>XXLG– (or XXLO)</td>
</tr>
<tr>
<td>Chief Information Officer/G–6 or Information Management</td>
<td>XXIM–</td>
</tr>
<tr>
<td>Deputy Chief of Staff, G–8</td>
<td>XXPR–</td>
</tr>
<tr>
<td>Deputy Chief of Staff, G–9</td>
<td>XXWR–</td>
</tr>
<tr>
<td>Engineer</td>
<td>XXEN–</td>
</tr>
<tr>
<td>Command Counsel</td>
<td>XXCC–</td>
</tr>
<tr>
<td>Resource Management</td>
<td>XXRM–</td>
</tr>
<tr>
<td>Army Reserve</td>
<td>XXAR–</td>
</tr>
<tr>
<td>Public Works</td>
<td>XXPW–</td>
</tr>
<tr>
<td>Army National Guard</td>
<td>ARNG–</td>
</tr>
</tbody>
</table>
Appendix A

References

Section I

Required Publications

Army Addresses and Office Symbols Online Database
Compilation of Army Addresses (Cited throughout the publication and available at https://www.rmda.army.mil/AAO/Welcome.aspx.)

Section II

Related Publications
A related publication is a source of additional information. The user does not have to read a related publication to understand this publication.

AR 10–87
Army Commands, Army Service Component Commands, and Direct Reporting Units

AR 11–2
Managers’ Internal Control Program

AR 25–1
Army Information Technology

AR 25–30
The Army Publishing Program

AR 25–50
Preparing and Managing Correspondence

AR 25–51
Official Mail and Distribution Management

Section III

Prescribed Forms
This section contains no entries.

Section IV

Referenced Forms

DA Form 11–2
Internal Control Evaluation Certification

DA Form 2028
Recommended Changes to Publications and Blank Forms
Appendix B
Internal Control Evaluation

B–1. Function
The function covered by this evaluation is Army office symbols.

B–2. Purpose
The purpose of this evaluation is to assist users of this regulation in evaluating the key internal controls listed. It is not intended to cover all controls.

B–3. Instructions
Answers must be based on the actual testing of key internal controls (for example, document analysis, direct observation, sampling, and simulation). Answers that indicate deficiencies must be explained and the corrective action identified in supporting documentation. These internal controls must be evaluated at least once every 5 years. Certification that the evaluation has been conducted must be accomplished on DA Form 11–2 (Internal Control Evaluation Certification).

B–4. Test questions
a. Do proposed agency and/or command office symbols follow the approved Army office symbol format of XXXX–XXX–XXX?
   b. Have proposed office symbols for HQDA been coordinated with HQDA RS–W before submitting to RMDA for approval?
   c. Have proposed command office symbols been coordinated and forwarded to RMDA for approval?
   d. Have proposed office symbols for installation and/or subordinate units been coordinated with the RM and/or RA before submitting to their higher headquarters for approval?
   e. Have all approved office symbols been added to the AAO symbol online database available at https://www.rmda.army.mil/AAO/Welcome.aspx?

B–5. Supersession
Not applicable.

B–6. Comments
Help make this a better tool for evaluating internal controls. Submit comments to the Records Management and Declassification Agency, 7701 Telegraph Road, Casey Building, Room 102, Alexandria, VA 22315–3860.
Glossary

Section I
Abbreviations

AASA
Administrative Assistant to the Secretary of the Army

AAO
Army Addresses and Office Symbols Online

ACOM
Army command

ARSO
Army South

ARSTAF
Army Staff

ASCC
Army service component command

DA
Department of the Army

DCS, G–8
Deputy Chief of Staff, G–8

DRU
direct reporting unit

FOA
field operating agency

HQDA
Headquarters, Department of the Army

OSA
Office of the Secretary of the Army

RA
records administrator

RM
records manager

RMDA
Records Management and Declassification Agency

SSA
staff support agency

Section II
Terms

Records administrator
Serve at the headquarters of ACOMs, ASCCs and DRUs. RAs have command-wide responsibilities to ensure the creation and preservation of records throughout their command. RAs serve as the command authority for the records management program, providing program oversight, policy interpretation and procedural guidance.


**Records manager**
Serve below the RA level at the HQDA, major subordinate, and installation levels; in separately authorized activities, tenant organizations, and satellite organizations; and on installation garrison staff with command-wide or organization-
al-wide records management responsibilities. Although a single RM is normally assigned at each organizational element listed above, multiple RMs may be assigned as deemed necessary to meet the command’s records management requirements.

**Section III**
**Special Abbreviations and Terms**
This section contains no entries.